

## Benefits and Challenges of Service Learning

### Student Benefits

- Working with unfamiliar populations reduces stereotypes and promotes tolerance
- Promotes personal development, self efficacy, and leadership
- Increases feeling of community connection and civic responsibility
- Deepens understanding of subject matter and complexity of social issues

### Student Challenges

- Lack of time given the demands of school, work, and family
- Fear of working with unfamiliar populations and issues
- Lack of convenient transportation
- Inability to relate service with their coursework and/or the work of the organization

### Faculty Benefits

- Expands role of educator from giver of knowledge to facilitator of learning
- Inspires and innovates teaching methods
- Broadens areas for research and publication related to current trends and issues
- Promotes democratic citizenship and leadership and expands critical thinking and problem solving
- Connects the community with curriculum and increases awareness of current societal issues as they relate to academic areas of interest

### Faculty Challenges

- Preparation work with the community partner and coordination of service activities requires time
- Fear of unknown and letting go of control of the classroom when the impact of service learning is not easy to quantify in short term
- Lack of institutional and departmental support given to faculty
- Lack of time to adequately revise and restructure course in order to fully integrate service learning
- Viewing service learning as soft, non-rigorous, non-academic learning or as an add-on, not an integral aspect of the course

### Community Benefits

- Opportunity to tap under-utilized volunteer base
- Students often continue to volunteer beyond the end of the quarter
- Students are enthusiastic and motivated to learn and bring with them new insights, perspectives, and knowledge
- Extends community organization's ability to address unmet needs
- Creates opportunities for community organizations to shape student learning

### Community Challenges

- Lack of time for preparation, training and supervision
- Lack of benefit or even possible detriment resulting from short term volunteers
- Difficulty recruiting students to work with organization due to location or type of work needed
- Difficulty defining opportunities that meet student, faculty, and community goals